

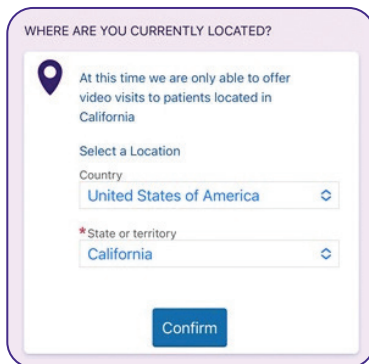
Schedule a 24/7 On-Demand TytoCare Visit

Step 1: Complete **required** activation listed on the **Quick Start Guide**.

Step 2: Log into your MemorialCare myChart account. From the drop-down menu, select **24/7 On-Demand Video Visit**.

 24/7 On-Demand Video Visit

Step 3: You must be in the state of California at the time of your visit. Select **Confirm**.



WHERE ARE YOU CURRENTLY LOCATED?

At this time we are only able to offer video visits to patients located in California

Select a Location

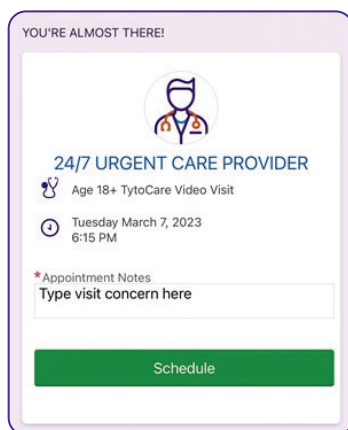
Country
United States of America

*State or territory
California


Confirm

Step 4: Select **Age 18+ TytoCare Urgent Care Visit** or **Age 0-17 TytoCare Urgent Care Visit** option.


Step 5: Schedule with our **24/7 urgent care provider** or a primary care provider.




YOU'RE ALMOST THERE!



24/7 URGENT CARE PROVIDER

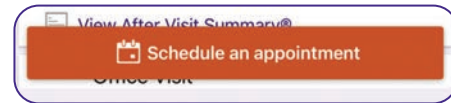
 Age 18+ TytoCare Video Visit

 Tuesday March 7, 2023
6:15 PM

*Appointment Notes
Type visit concern here

Schedule

Step 6: Type in your reason for the visit and tap the **Schedule an appointment** button.



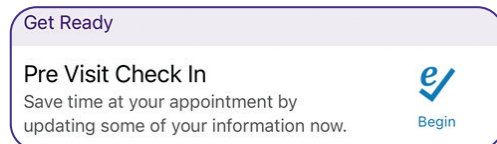
View After Visit Summary

Schedule an appointment

Once visit

Step 7: Begin **Pre-Visit Check-In** process by clicking on the **eCheck-In** icon.


⚠ Pre-Visit Check-In is a required step to start a TytoCare visit.



Get Ready

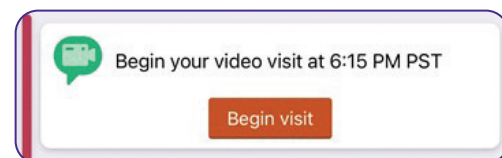
Pre Visit Check In


Save time at your appointment by updating some of your information now.

 Begin

Step 8: A MemorialCare team member from the On-Demand Virtual Urgent Care team will reach out to you via text or telephone to confirm your configuration.

Step 9: When it is time to join your visit, you can tap on the **Begin Visit** button on your home screen. You will then enter the waiting room where your provider will meet you and guide you through the visit using your MemorialCare Virtual Exam Kit.



 Begin your video visit at 6:15 PM PST

Begin visit

Step 10: At the conclusion of your visit, please remain on the TytoCare visit page and answer the survey questions.