



soaring

WITH MEMORIALCARE

2016



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A Message from Barry Arbuckle

President and CEO

MemorialCare is committed to revolutionizing value in health care. We're forging innovative partnerships for accountable care, expanding outpatient offerings, partnering with employees in their health, always striving for perfect care and making our patients' experience simply better.

A decade ago, we took the first steps to revolutionize value in health care when a group of MemorialCare leaders visited aerospace giant The Boeing Company in Seattle to learn how they were implementing the Lean management system. We focused on the way Boeing was streamlining processes, improving quality, becoming more nimble in response to customers' needs and empowering employees. Our goal was to learn how to apply Lean to health care so we could offer even better value in our market.

Along with our Lean journey, we are connecting with major employers in the Southland to learn what is important to them and initiating a dialogue about employee health. In September of 2016, more than 120 business leaders joined MemorialCare at our 12th annual Presidents' Partnership forum where we shared innovative new partnerships that deliver on the value equation: high quality, excellent patient experience and affordable pricing. Bringing our decade-long Lean journey full circle, in early 2016 we announced that MemorialCare was chosen by Boeing for California's first-of-its-kind, direct-to-employer health care contract.

How are we able to promise value yet offer the rigorous quality, great patient experience and competitive pricing employers are looking for? MemorialCare has a track record of clinical excellence beginning in 1996 with our MemorialCare Physician Society, dedicated to best practices and evidence-based medicine. Along with our passion for clinical excellence and great service, we have expanded our outpatient offerings to provide the full continuum of convenient, local health care, close to both home and work. In addition to our leading hospitals, patients have access to 14 urgent care locations, 10 community-based imaging centers, 9 ambulatory surgical centers and 13 dialysis centers. They can choose from among 350 primary care physicians and over 2,200 leading specialists, all providing high-quality and affordable care. And we continue to grow.

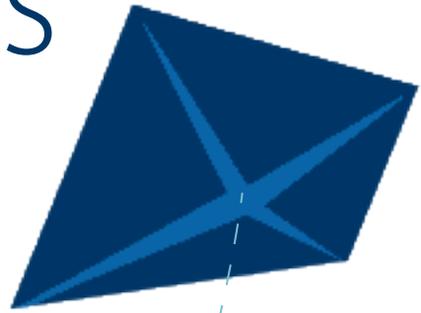
Today, MemorialCare is the health and wellness partner for over one million patients and leading employers across the Southland. Our dedicated employees, physicians and volunteers are committed to revolutionizing value in health care. Our passion for Lean management, employee wellness, excellent clinical care and simply better service propel us forward.



Barry Arbuckle, Ph.D.
President and CEO
MemorialCare Health System

2016 Achievements

Our focus is on value—excellent quality and service that are affordable for our patients. We've broadened our offering from a hospital-only focus to a full continuum of care. MemorialCare is building innovative partnerships to make every patient's experience simply better, in every aspect.



Achievements in 2016 include:

Exceeded 250,000 patients in value-based plans

Our participation in innovative partnerships—with a focus on value-based payment products—is helping to fuel growth in covered lives. With our innovative health plans, including Vivity, Aetna Whole Health and Anthem Blue Cross (which range from PPO to HMO plans), these partnerships have allowed us to care for over 250,000 lives to date.



HMO & ACO

250,000 LIVES

Named to prestigious Becker's Healthcare national award

MemorialCare was named to Becker's Hospital Review's "50 Great Health Systems to Know in the United States," the only health system based in Orange and Los Angeles counties chosen for this prestigious honor. Selection to this respected list is based on clinical excellence, national awards and recognition, quality, safety and overall excellence as noted by health leaders across the country.

Strengthening our health system's array of services

MemorialCare's expansion into outpatient settings in imaging, surgical and dialysis centers is fully underway. We've increased our points of access and have experienced substantial growth in just a few short years—with over 85,000 community-based imaging exams and 52,000 ambulatory surgery procedures annually. With more demand for outpatient care, we also formed a joint venture with Fresenius, the world's largest integrated provider for patients with chronic kidney failure. The 13 Fresenius dialysis centers we have partial ownership in provides over 153,000 treatments each year.



85,000
Ambulatory
Imaging
Tests



52,000
Ambulatory
Surgical
Procedures

Diversified revenue growth

Hospital growth has been steady and we expect that to continue. Rapid expansion into physician sites, outpatient imaging, ambulatory surgical centers and dialysis centers has contributed significantly to revenue growth. In fiscal year 2016, we generated a total of \$2.2 billion in revenue, approximately 24 percent of that from diversified ambulatory services.

DIVERSIFIED REVENUE GROWTH

■ Hospital based inpatient
■ Hospital based outpatient
■ Physician offices & urgent care
■ Surgical centers
■ Imaging centers
■ Seaside
■ Other



Achieved AA- credit rating for the sixth consecutive year

MemorialCare's strong financial resilience and stability are evidenced by accolades from various rating agencies since 2010. We have been cited for strong liquidity and a low debt burden, system growth and integration. An AA- rating demonstrates very high credit quality and an exceptionally strong capacity to meet our financial commitments. We delivered on our promise of quality, value and innovation—and embarked on a journey that will enable us to stay at the forefront of the ever-changing health care industry.

MemorialCare partners with The Boeing Company to provide direct-to-employer customized health plan

MemorialCare was chosen by The Boeing Company to offer the Preferred Partnership health care benefits option for almost all of Boeing's employees and their dependents in the Long Beach, South Bay and Orange County communities. Boeing has about 15,000 employees and 22,000 dependents in California, most of those in the Southern California region. The MemorialCare-Boeing collaboration is the first-of-its-kind, direct-to-employer contract in California and one of only a few in the country. This landmark Accountable Care Organization (ACO), MemorialCare Health Alliance, offers access to leading physicians, hospitals and outpatient centers close to home or work.



Los Angeles County

TORRANCE

CARSON

LAKWOOD

LOS ALAMITOS

ANAHEIM

ORANGE

PALOS VERDES ESTATES

RANCHO PALOS VERDES

Port of Long Beach

LONG BEACH

SEAL BEACH

WESTMINSTER

FOUNTAIN VALLEY

SANTA ANA

HUNTINGTON BEACH

COSTA MESA

NEWPORT BEACH

Laguna Coast Wilderness Park

LAGUNA BEACH

COMING SOON

COMING SOON

COMING SOON



Our Points of Access

To optimize care for individuals and families close to home and work, MemorialCare Health System has more than 200 care locations stretching from South Orange County to Long Beach and the South Bay. With leading hospitals, physician groups, imaging centers, surgical centers, urgent care, primary care and dialysis centers across the Southland, MemorialCare is uniquely positioned to provide exceptional health, wellness, prevention, chronic disease management and treatment in the right location, with the right services and at the right price for patients, employers and health plans.



-  **MemorialCare Medical Centers**
-  **Miller Children's & Women's Hospital Long Beach**
-  **MemorialCare Imaging Centers**
-  **MemorialCare Surgical Centers**
-  **MemorialCare Breast Centers**
-  **Urgent Care Centers**
-  **Dialysis Centers**
-  **Outpatient Pediatric Specialty Center**
-  **MemorialCare Medical Group Locations**
-  **Affiliated Primary Care Physicians**
350+ primary care physicians
-  **2200+ specialists (not pictured)**

Financial Health and Efficiency

At MemorialCare, we're committed to revolutionizing value in health care. Because of our steadfast commitment to delivering high-quality, exceptional service and affordability, we are profoundly different than we were 10 years ago, and we continue to transform step-by-step. Our commitment to revolutionizing value has inspired us to create innovative partnerships with plans and employers focused on managing the caliber and cost of health care.



VALUE =
Quality & Service/Cost

Revolutionizing value in health care

We believe our financial success today and in the future depends on our ability to perform well in value-based health plan models. With that goal clearly in mind, MemorialCare is participating in more value-based plans than any other health system in our geography.

Evolving to fee-for-value

To deliver on our commitment to value, we're rapidly evolving from fee-for-volume to fee-for-value. At all our locations, we are committed to maintaining the highest levels of clinical excellence and providing great service—all while lowering costs. We are assuming financial risk for defined populations and have the opportunity for financial reward if quality, service and cost targets are met.

Investing in growth

We're rising to the challenge of shifting from hospital-only to an integrated path of care and clinical outcomes. MemorialCare's pursuit of operational excellence and fiscal resilience year after year gives us the resources to invest in growth. Over the past few years we've rapidly expanded our footprint, offering our communities dozens of new physician locations, urgent care centers, community-based imaging centers, surgical centers and dialysis centers. Our journey to value has led us to where we are today.

Strength in Numbers



200+
LOCATIONS

from the South Bay to San Clemente



**FIVE LEADING
HOSPITALS**

including a freestanding
regional children's hospital



LEADING SPECIALTY CARE FOR

cancer, heart and vascular, obstetrics, orthopedics,
neuroscience and pediatrics

A decade of Lean helps us deliver on our promise of fiscal health

MemorialCare's dedication to continually improving quality and service—and becoming more Lean and efficient—is key. Our financial discipline positions us to lead the way by delivering excellence while keeping costs in line. We're proud to celebrate a decade of commitment to practicing Lean management by streamlining processes, reducing non-value-added activities, enhancing quality and transforming patient care.

Lean impacts and achievements over the past decade include:

606 Lean improvement events

979 miles of travel distance eliminated

1,094 queues and handoffs eliminated

4,800 staff and physicians who have participated in a Lean event

18,085 square feet freed up

30,837 inpatient bed days made available

258,007 fewer hours of patient wait time

\$63,656,173 total potential expenses avoided

Accountable Care for Population Health



John Bishop, CEO
Long Beach Memorial, Miller Children's
& Women's Hospital Long Beach and
Community Hospital Long Beach

Marcia Manker, CEO
Orange Coast Memorial
Saddleback Memorial

Mark Schafer, M.D., CEO
MemorialCare Medical Foundation

Tammie Brailsford, COO
MemorialCare Health System

Partnering with employers: A value-based approach

MemorialCare was chosen by aerospace giant Boeing for California's first-of-its-kind, direct-to-employer health care contract as its Preferred Partnership Provider option for employees and their dependents in Long Beach, South Bay and Orange County communities, to improve:

- ✚ Health, Quality and Outcomes
- ✚ Patient Experience
- ✚ Access to Health Care Services
- ✚ Affordability

This accountable care organization (ACO), the MemorialCare Health Alliance, makes us directly responsible for providing high-quality, coordinated health care services and an exceptional customer experience to Boeing employees and their families beginning January 2017. This partnership demonstrates that MemorialCare is gaining recognition for enhanced quality of care, broad geographic reach, competitive pricing and an elevated patient experience. Employers should expect nothing less for their employees.

The MemorialCare Health Alliance centers on keeping people healthy by focusing on best practices, prevention, diagnoses and treating health problems before they become chronic conditions. Boeing's employees with chronic conditions will be offered an array of specialty programs to improve their health. Medical services will be provided by MemorialCare's extensive network of doctors, community-based urgent care, imaging and surgical centers, dialysis centers, hospitals and other health care providers. To offer access where Boeing employees live and work, MemorialCare has partnered with other highly acclaimed providers including Torrance Memorial Health Center, UC Irvine Health, PIH Health and many physicians with Monarch HealthCare.

Offered to:

15,000



Southern California
Employees

22,000



Dependents

Innovative partnerships create new types of health plans

Boeing is offering enhanced health benefits for employees who choose the MemorialCare Health Alliance plan during open enrollment. Enrollees will benefit from lower costs and the highest level of coverage when care is provided within the MemorialCare Health Alliance network—including the freedom to see any specialist in the network without a referral.



Accountable Care Organization (ACO): Being a trusted partner is paramount to MemorialCare's success

In addition to plans like Boeing's, the health system offers innovative ACO contracts like Vivity, Aetna Whole Health, Anthem Blue Cross and CMS Next Generation. These plans provide integrated care that is convenient, high-quality and affordable.

Vivity is a value-based partnership with six other leading health systems across Los Angeles and Orange Counties to provide consumers with broad choice and access in an HMO model. It has over 22,000 members—including many with coverage through the California Public Employees Retirement System (CalPERS), and City of LA employees who can enroll in 2017. With Vivity, there is the option of seeing providers in any of the seven health systems making it a cost-competitive, tailored network with ease of access to premiere providers.

PPO patients can receive benefits through our partnership with **Anthem Blue Cross**. This program helps members with two or more chronic conditions receive enhanced coordination of care. We have 33,000 members and, in the first year, achieved lower costs while achieving all quality metrics. MemorialCare scored in the high 90th percentile in 12 HEDIS (Healthcare Effectiveness Data and Information Set) quality measures, demonstrating clinically significant improvements for 6,500 members with two or more chronic conditions.

Aetna Whole Health is a PPO ACO that can deliver immediate and sustainable savings to

employers. Aetna Whole Health-MemorialCare has 27,000 members and offers employers a tailored network priced eight to 15 percent lower than Aetna's traditional PPO. When employees select this PPO, we manage their health, match them with the appropriate services, coordinate care and enhance the experience.

Medicare Fee-For-Service (FFS) Next Generation ACO is our first Medicare ACO with 21,000 attributed members. MemorialCare is one of only 18 participating integrated health systems nationwide.

With these innovative partnerships, we're transforming value for patients—demonstrating the ability to manage risk and reduce cost, manage illness and improve health, drive care to the best location while providing extraordinary service.

MemorialCare also offers the **Seaside Health Plan**, focused on those who are covered by Medi-Cal, Medicare and commercial plans. It also covers state and federal government programs. Seaside is a growing health plan with nearly 40,000 members who have access to 300 primary care physicians and 1,400 specialists, and all MemorialCare hospitals.





Joe Sanders
Business Owner
Workout Enthusiast
Lung Cancer Screening Patient
Saddleback Memorial
Hometown: San Juan Capistrano, CA

Expansion and Integration

Expanded Services in the Community

Over the past year, we've opened numerous new locations and expanded existing facilities to offer more services to our communities.

Community-based dialysis centers

We formed a partnership with Fresenius Medical Care North America, a division of Fresenius Medical Care, the world's largest provider for patients with chronic kidney failure. This venture gives MemorialCare an ownership interest in 13 dialysis centers with two additional centers opening soon in San Juan Capistrano and Huntington Beach, caring for more than 1,500 dialysis patients. The centers also provide other services including a kidney transplant support program, vascular care, anemia management, nutrition counseling, bone disease management and social work support.

One of the important benefits Fresenius brings is their deep investment in enhancements and innovations, including home-based dialysis so patients can receive care in the comfort of their homes and on their own schedules.

Urgent care centers

MemorialCare Medical Foundation has also expanded in the urgent care setting. There is a growing demand for urgent care centers that offer convenient, easy access to health care. Our network includes 14 urgent care centers with our newest center in San Juan Capistrano.

Outpatient surgical centers

MemorialCare has expanded our ambulatory surgical locations to include a center on Barranca Parkway in Irvine and in the La Veta surgical center in Orange. These new additions, in joint venture partnership with Surgical Care Affiliates (SCA) and Monarch HealthCare, provide patients with many convenient options for leading surgical care throughout the Southland.



Free-standing imaging centers

MemorialCare opened two new advanced diagnostic imaging centers—one in Douglas Park in Long Beach and one on Barranca in Irvine—and will be opening another in Huntington Beach in early 2017. Now patients have greater access to convenient, community-based imaging services.



We have over

350 primary care physicians + **2,200** leading specialists

and continue to grow

 **10** IMAGING CENTERS

 **9** AMBULATORY SURGICAL CENTERS

 **14** URGENT CARE SITES

 **13** DIALYSIS CENTERS

MemorialCare Breast Center at Saddleback Memorial in Irvine

The new multi-disciplinary breast care center in Irvine has state-of-the-art technology, including 3D tomosynthesis, DEXA bone density testing, and breast ultrasound, staffed with nationally recognized radiologists and technologists.

Primary care

Offering convenient primary care across the Southland is central to MemorialCare's mission of improving the health and well-being of our communities. Adding to over 30 MemorialCare Medical Group physician offices and more than 70 Greater Newport Physicians' sites, we opened a new location at Niagara Health Center in Fountain Valley where Greater Newport Physicians offers primary care, urgent care and specialty services. Patients also enjoy the convenience of an on-site MemorialCare Imaging Center and lab services.



Expanding our services in Torrance

Scheduled for Summer 2017, MemorialCare Medical Group will open a new health center in Torrance, offering primary care, urgent care and imaging.

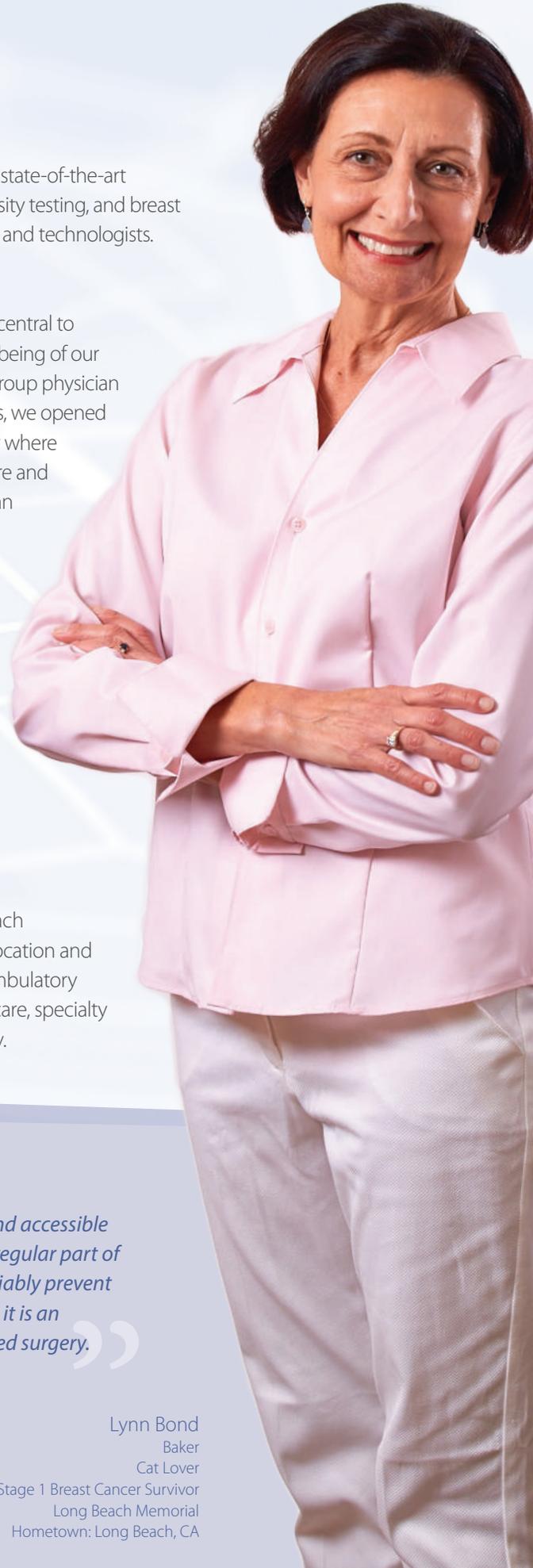
Douglas Park complex in Long Beach

Plans to expand the Douglas Park Complex in Long Beach continue. Last year, we debuted a surgical center at this location and have completed construction on a 30,000-square-foot ambulatory center. This comprehensive health center offers primary care, specialty care, women's services, imaging and outpatient surgery.

Making the very best women's health care convenient and accessible is woven into our mission. Breast screening should be a regular part of a woman's preventive health regimen. We cannot yet reliably prevent breast cancer from occurring. However, if detected early, it is an extremely curable disease, generally requiring only limited surgery.

Gary Levine, M.D.
Medical Director
MemorialCare Breast Centers

Lynn Bond
Baker
Cat Lover
Stage 1 Breast Cancer Survivor
Long Beach Memorial
Hometown: Long Beach, CA



Comprehensive health center in Huntington Beach

In 2017, we will increase our presence in Huntington Beach with a large health center, consolidating several practices in one location and offering the comprehensive care patients are seeking with primary, urgent and imaging care services all under one roof.

MemorialCare Medical Group at Orange Coast Memorial

MemorialCare Medical Group opened a new office on the campus of Orange Coast Memorial in Fountain Valley. Offerings include health promotion, disease prevention, health maintenance, counseling, patient education and diagnosis and treatment of acute and chronic illnesses. Patients also have convenient access to on-site lab and imaging services.

New women's services in Fountain Valley and Long Beach

We have recently expanded our women's services at MemorialCare Medical Group to include eight OB/GYNs and six midwives who offer the warm and convenient maternity and gynecological care many women and families seek.

Outpatient Specialty Centers at Miller Children's & Women's Hospital Long Beach

We're strengthening Miller Children's presence throughout the region, most recently in central Orange County and the South Bay. The outpatient specialty centers at Miller Children's are a major referral center for outpatient pediatric specialty care offering more than 40 sub-specialties with the most caring pediatric sub-specialists. Our new location in Irvine will give more Southland patients and their families access to leading pediatric specialty care without having to go to the hospital.

Future plans for San Clemente

We proposed a plan to the city of San Clemente to convert our existing acute care hospital into a modern ambulatory care center to better serve the community. Despite our best efforts, the city would not allow for expansion other than maintaining our existing acute care hospital. With a declining census, we made the necessary but difficult decision to close the campus. MemorialCare continues to serve San Clemente and surrounding communities through locations that include urgent care centers, physician health centers, ambulatory surgical centers, breast centers, imaging centers and other services. We will announce new plans for the San Clemente campus in 2017.

Expanding services into Rancho Mission Viejo

A new health center in Rancho Mission Viejo will provide primary care, urgent care, specialty care and breast imaging.

More Services at Hospital Sites

Center for Women's Pelvic Health at Long Beach Memorial

For women impacted by bladder and pelvic floor issues, there's our Center for Women's Pelvic Health. Women of all ages receive personalized, comprehensive treatment ranging from non-surgical to the latest minimally invasive procedures, including robotic-assisted surgeries.

Health and Wellness Pavilion at Orange Coast Memorial

In 2017, Orange Coast Memorial will begin offering services in the state-of-the-art Health and Wellness Pavilion (formerly the Talbert Avenue medical office building) starting with the opening of the MemorialCare Medical Group offices. In early 2017, the hospital will also open additional program offices including the Center for Spine Health, and new conference space for community classes and seminars.

Outpatient pharmacy at Orange Coast Memorial

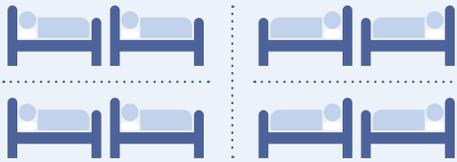
The new Orange Coast Memorial Outpatient Pharmacy will fill prescription medication and refill orders, as well as perform select vaccination services such as flu shots.

New pharmacy at Miller Children's & Women's Hospital

In the new pharmacy at Miller Children's & Women's Hospital, we consolidated four operational areas into a single centralized location—reducing redundancies while standardizing and streamlining processes. The resulting efficiencies allow for just-in-time medication dispensing, reducing the costs of over- or under-stocking medications. Pharmacists can now spend more time consulting with patients, families, and medical teams, and less time managing processes and inventory.

PICU at Miller Children's Hospital Long Beach

30 beds across **4** wings



2x the amount of **private space** for **patients** and their **families**

“The new PICU is both clinical and personal. Every detail, from family space to bedside technology, is the result of extensive research, parent input and evidence-based medicine. We have a commitment to our patients, their families and our community.”

– Christopher Babbit, M.D., Medical Director, PICU, Miller Children's & Women's Hospital Long Beach

Pediatric Intensive Care Unit expansion at Miller Children's Hospital

The Cherese Mari Lauhere Pediatric Intensive Care Unit (PICU) at Miller Children's & Women's Hospital Long Beach is growing to 30 beds in four wings, nearly doubling the amount of private space for patients and their families. The 30,000-square-foot PICU expansion will care for children with the most serious illnesses and conditions.

The patient family-centered model inspired the design for optimal healing—that children do better when they have family and familiar things around them. The expanded PICU will be constructed in three phases and is set to be completed by 2018. We recently launched the first phase which includes eight new, all private, state-of-the-art patient rooms, a new PICU classroom, pediatric pharmacy, lobby area and private consultation room.

Kendall Washington
Joyful Dancer Singer
Scoliosis Patient
Miller Children's & Women's Hospital Long Beach
Hometown: Gardena, CA



Region-Wide Integrated Services

Stronger integration—including centralized business functions and integrated clinical services across the region—offers advantages to MemorialCare and the communities we serve.

MemorialCare continues to focus on clinical standardization across our region with key centers of excellence and ambulatory offerings. Our ability to offer integrated region-wide services for population health moves us into the ambitious space of transformational advantage.

MemorialCare Heart and Vascular Institute (MHVI)

MHVI is a comprehensive, prominent program for the diagnosis, treatment and rehabilitation of patients with cardiovascular disease. This highly integrated region-wide program has locations at Long Beach Memorial, Orange Coast Memorial and Saddleback Memorial. MHVI's innovative, minimally invasive treatment options include:

- ▶ Cardiac robotic-assisted surgery
- ▶ Hybrid coronary intervention
- ▶ Aortic and mitral valve repair/port-access surgery
- ▶ Minimally invasive coronary artery bypass (MIDCAB)
- ▶ Coronary angioplasty and stent placement
- ▶ Cardiac ablation including cryoablation
- ▶ Fenestrated aortic aneurysm stent graft
- ▶ Transcatheter aortic valve replacement (TAVR)



MemorialCare Cancer Institute

The MemorialCare Cancer Institute at Long Beach Memorial, Orange Coast Memorial and Saddleback Memorial is devoted to improving the lives of patients in Los Angeles and Orange counties and beyond.

The institute offers comprehensive cancer care, including prevention, screening, diagnostic evaluations and individualized treatment to residents across the Southland. Our state-of-the-art technology includes TruBeam—an advanced, image-guided radiation therapy system for complex cancer cases, and robotic-assisted surgery. MemorialCare Cancer Institute also offers CyberKnife, a non-invasive option for patients with inoperable or surgically complex tumors.

MemorialCare's gynecologic oncology programs offer leading-edge, life-saving treatments for cancer of the cervix, including screenings for early detection. Along with clinical expertise, we offer an array of psychosocial resources—helping patients remain resilient throughout treatment.

Lung cancer screening

Our lung cancer screening programs were designated as Centers of Excellence by the Lung Cancer Alliance for a commitment to patient safety. This low-dose CT screening has the potential to detect 85 percent more cases of lung cancer, earlier. Through earlier detection, we can offer patients more treatment options and a longer life expectancy.



MemorialCare Orthopedic Institute

MemorialCare is also working toward greater integration of our orthopedics and neuro-spine specialties.

Leading orthopedists and neuro-spine surgeons across the system are collaborating with senior executives on MemorialCare's vision to leverage our region-wide strengths and benefit patients across the Southland. Our ability to offer convenient high-quality care—including total joint replacement—in ambulatory surgical locations and our strong participation in bundled payment programs are indications of our successful integration work to date.



Center for Spine Health

Orange Coast Memorial now has a comprehensive spine health center to help individuals suffering from neck and back pain. The program offers a multidisciplinary team which provides non-operative and surgical treatment options for patients. The team works to achieve excellence in spine care with expert evaluation, diagnosis and treatment. Helping even more patients back to their normal daily activities, MemorialCare is developing spine centers at both Long Beach Memorial and Saddleback Memorial.

MemorialCare Breast Center

MemorialCare Breast Centers are among the most comprehensive breast cancer centers in the Southland. With locations in Orange and Los Angeles counties, MemorialCare sites are designated "Breast Centers of Excellence" by the American College of Radiology. Furthering our integration efforts, under the leadership of Dr. Gary Levine, medical director

of the MemorialCare Breast Centers, we have successfully implemented an integrated breast imaging information system at all our locations.



Leading maternity and NICU care

MemorialCare's hospitals proudly welcome more than 10,500 newborns each year. Our advanced Neonatal Intensive Care Units in Miller Children's & Women's Hospital Long Beach, Orange Coast Memorial, and Saddleback Memorial offer the full range of specialized, family-centered care for babies who are premature or have complex medical conditions.

"I'm excited about the opportunity to help lead our Orange County hospitals and look forward to all we can accomplish together to improve the health of our patients and the communities we serve."

– Marcia Manker, CEO, Orange Coast Memorial and Saddleback Memorial



Marcia Manker leads MemorialCare's Orange County hospitals

An integrated, region-wide approach to care is reflected in our governance of our hospital sites, with our Long Beach campuses led by CEO John Bishop. This past year, our Orange County hospitals also embraced this regional approach to governance and leadership. Following 35 years of dedicated and exceptional service to Saddleback Memorial Medical Center, CEO Steve Geidt retired in September of 2016.

Marcia Manker, Chief Executive of Orange Coast Memorial since 2002 was promoted to CEO of MemorialCare's two leading Orange County hospitals: Saddleback Memorial and Orange Coast Memorial. One of the most respected CEOs in Orange County and among the nation's top women health care executives named by Becker's Hospital Review, Marcia will build upon Steve's legacy and utilize her vast knowledge of community health care by continuing to build strong, trusted relationships with physicians, employees and community leaders.

Physicians as Partners

Finding better ways to deliver better care: that's been the mission of the MemorialCare Physician Society for the past 20 years. Patient care is not only a collaboration between the patient and physician, but also among an extended team of experts who share a common goal: the needs and health of the patient. We seamlessly share best practices, expertise, information and technology.

A deeper look at diagnosis

The MemorialCare Physician Society is a collaborative of physicians whose focus is to use innovation to improve patient care. This past year, the society addressed the challenge of over-diagnosis and over-treatment—as author and physician, H. Gilbert Welch, described in his landmark book, “Making People Sick in the Pursuit of Health.”

Today's patients have more screening and treatment options than ever before, for all manner of conditions, including hypertension, pre-diabetes and prostate cancer. Yet, mounting evidence points to the likelihood that a percentage of screenings and treatments offers no benefits to a significant number of people, and may even do harm.

“Our Physician Society is raising the tough questions about over-diagnosis and over-treatment. We are providing our physicians with education and tools to enable them to have shared decision-making conversations with fully informed patients and their families.”

*James Leo, M.D., FACP, FCCP
Chair, MemorialCare Physician Society
Board of Directors*

Thought-leaders of the MemorialCare Physician Society have been focusing examination skills to better understand the real impact of over-diagnosis and over-treatment on patients' health. They are looking at novel approaches for eliminating unnecessary tests, procedures and treatments that don't add value or insight to a patient's condition. This trailblazing work will pave the way for smarter, more effective practices for years to come.



Victoria Clerkin
Ardent Bicyclist
Cardiac screening revealed Angina Pectoris
Orange Coast Memorial
Hometown: Huntington Beach, CA



#SimplyBetter

Physicians across MemorialCare are taking remarkable steps to improve the MemorialCare experience. Every day, they collaborate with colleagues and staff to make our patients' experience simply better.

At our first All Physician Summit in June 2016, we celebrated some of those extraordinary physicians with MemorialCare's first Simply Better Awards.

All Simply Better Physician Honorees



Long Beach Memorial | Nilesh Vora, M.D.

Nilesh Vora, M.D., is a partner in a hematology-oncology practice and a highly respected leader in Long Beach Memorial's palliative care program. He is also a cancer liaison physician for the American College of Surgeons. Dr. Vora takes the time to listen and truly makes each person feel cared for. His patients appreciate the way he explains their medical conditions, addresses concerns and answers all questions.



Miller Children's & Women's Hospital Long Beach | Jennifer McNulty, M.D.

Jennifer McNulty, M.D., is the program director for Long Beach's obstetrics and gynecology services. She is celebrated by patients and colleagues alike for her compassion, for being up-to-date with clinical information and for teaching residents and colleagues. She is calm and commanding, de-escalates urgent situations and follows patients through to recovery.



Miller Children's & Women's Hospital Long Beach | Antoine Soliman, M.D.

Antoine Soliman, M.D., the NICU medical director, is cherished by the parents of his tiny patients for the way he connects and guides newborns and their families through the critical first days and months of a baby's life. He shows the deepest respect to patients and staff and inspires those around him by constantly striving for excellence.



Community Hospital Long Beach | Greg Bush, M.D.

During his tenure as medical director, Greg Bush, M.D., has tripled the Emergency Department volume at Community Hospital. He is known for his ability to unite his team and keep patients and their families at the heart of everything he does. Many Community Hospital patients say that they cherish the personal touches the Emergency Department provides.

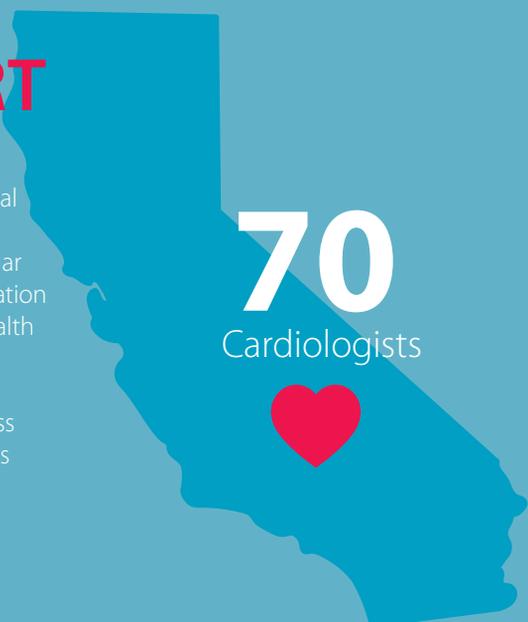
MEETING OF THE HEART

2nd Regional Cardiac Catheterization Conference

MemorialCare providers and physicians actively seek improved medical outcomes, collaborating across multiple specialties both inside and outside our network. In May 2016, the MemorialCare Heart and Vascular Institute (MHVI) hosted the second annual regional cardiac catheterization conference. The conference drew more than 70 cardiologists from health systems and hospitals across Southern California.

Participants heard cases presented by leading cardiologists from across the region and were given the opportunity to exchange best practices with colleagues.

70
Cardiologists





Orange Coast Memorial | Gerardo Bustillo, M.D.

Gerardo Bustillo, M.D., chose obstetrics and gynecology so he could develop long-term, health-promoting relationships with his patients and to advocate for women, children and families. He is appreciated for his quiet, kind, reassuring manner and goes out of his way to make sure that his patients are informed.



Saddleback Memorial | Kenneth Lynn, M.D.

Patients of Kenneth Lynn, M.D., say he always has their very best interests at heart. Dr. Lynn specializes in physical medicine and rehabilitation. He cares for patients with conditions that lead to temporary or permanent disability including brain or spine injuries, sports injuries and post-polio syndrome.



MemorialCare Medical Group | Tara Scott, M.D.

Tara Scott, M.D., is a family medicine physician who cares for patients with a wide range of medical conditions. She loves to establish a long-term bond with patients, helping young people grow to healthy adulthood and helping adults stay well.



Greater Newport Physicians | Andrew Mleynek, D.O.

Andrew Mleynek, D.O., believes medicine is a partnership with the patient to keep his or her body in its natural state of health. Dr. Mleynek is passionate about his office and the experience patients have when they arrive. He implemented improvements in his own practice, teaching staff and colleagues about a Lean approach. He has earned GNP's Top Performing Family Physician award for six consecutive years.

Impacts on Population Health in Bundled Payment Demonstration

As the country moves toward an emphasis on value (demonstrated by quality and reduced cost), MemorialCare hospitals are involved in a voluntary project with Medicare for bundled payment and care improvement (BPCI). We're demonstrating that we can provide even better quality and lower costs for patients undergoing cardiac angioplasty, hip and knee surgery and coronary artery bypass graft procedures. The bundle of care covers 90 days, including the inpatient admission and any post-acute provider care, such as skilled nursing, pharmacy and therapies.

BUNDLED PAYMENT & CARE IMPROVEMENT

7-10%
Cost reduction while improving quality

To date, we've partnered with 90 physicians and care teams who have demonstrated we can provide excellent outcomes, reduce costs by 7-10 percent and improve the experience of care—a great example of the Triple Aim.

Finding A Better Way To Better Care

Our patients—and the desire to deliver better care and value to all of them—are driving the changes to MemorialCare’s transformation. By taking the time to understand what patients want from their providers, we make sure our health system works well for everyone. Here are some of the key ways we’re making health care work better for everyone: families, patients and the professionals who care for them.

One system serving many needs

Across the hospitals, physician offices and outpatient locations that make up the MemorialCare family, we’re connecting more patients to the full spectrum of care for every stage of life.

A healthy approach

MemorialCare knows how to help keep people healthy and care for them when they’re not. Our continuum of care includes prevention and wellness—including annual screenings and checkups—as well as better management of chronic conditions. Our balanced approach to patient care is leading to better patient outcomes and a healthier patient population.

Nursing Pursuit of excellence

Hospitals with a Magnet® designation are recognized for excellence in nursing and superiority in patient care provided in a healthy, collaborative and professional work environment. Long Beach Memorial and Orange Coast Memorial have successfully completed the rigorous process to achieve Magnet status, and Saddleback Memorial will apply for recognition in 2017.

Improving efficiency

We continue to implement effective strategies for delivering improved care, more efficiently. Our Lean efforts in fiscal year 2016 trimmed a cumulative 4,361 days of patient wait time and expanded our capacity to care for an additional 21,237 patients across all our service lines, without generating additional costs.

Commitment to clinical excellence

From the beginning, clinical excellence has been a cornerstone of our organization. By unifying into a single integrated system, MemorialCare has improved the quality of care even more. With access to leading-edge medical facilities, the latest treatments and technologies and seamless collaboration, outstanding doctors and nurses are able to put their talents and expertise to the best use.

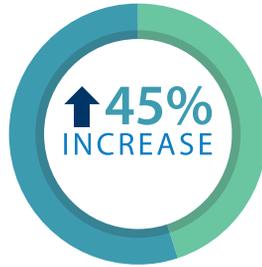


Bold goals touch lives

With our Bold Goals for quality and value—and the hard work and dedication of our care teams—we have touched more than 93,000 lives since 2007 and more than 15,000 this year alone in the pursuit of “perfect care.” Our efforts over the past year resulted in a reduction in overall mortality by 43 percent and a reduction in harm across the board by 73 percent. We brought full-term C-section delivery rates down by 17 percent and increased childhood immunization rates among our primary care patients by 45 percent.



HARM ACROSS THE BOARD



CHILDHOOD IMMUNIZATIONS



MORTALITY RATIO



C-SECTION RATES



Piper Riness
Newest addition to Riness family
Congenital Heart Defect
Miller Children's & Women's Hospital Long Beach
Hometown: Irvine, CA

Innovation and Technology

MemorialCare is committed to nurturing innovation. We have continued to invest in medical technologies that not only advance the way we diagnose and treat patients, but in the way we run our organization. The innovations we've embraced are working to drive efficiencies, accuracy, time-to-treatment and patient outcomes—all of which save time, resources, costs, and most importantly, lives.

We support the development of innovative new products, services and technologies through Summation Health Ventures and MemorialCare Innovation Fund.

Summation Health Ventures

Since 2014, MemorialCare and Cedars-Sinai have partnered in an innovation fund—Summation Health Ventures—a gateway for innovators to refine and grow their products. Gauss Surgical, just one of the innovative companies the fund invests in, has developed an FDA-approved mobile platform for real-time monitoring of surgical blood loss.

MemorialCare Innovation Fund

The MemorialCare Innovation Fund provides investment funding to privately held health care companies which offer innovative products, services and technologies. Investments include PerfectServe, a unified clinical communications company that routes information, calls and messages to the right clinician at the right time.

For more information, go to www.SHV.io and MemorialCareInnovationFund.com.



Nurturing innovation among employees and physicians

MemorialCare is also committed to nurturing innovation internally. In 2016, we launched an innovation portal on our intranet to capture ideas. MemorialCare employees, physicians and volunteers can submit suggestions and ideas for consideration, whether it's for a product, process or a new approach. Whether it's an app or a streamlined way to handle admissions, MemorialCare's Innovation VAT (Value Added Team) receives the submissions and evaluates them for follow up.





Lauren Speegle
High School Math Teacher
Mother of two
Cancer Survivor
Orange Coast Memorial Medical Center
Hometown: Huntington Beach, CA

Better information, better collaboration, better care

When it comes to treating patients, the more accurate our diagnoses, the better the care we can deliver. We continue to take great strides to improve diagnostic accuracy. That includes standardizing the way we code symptoms, diseases and conditions to ensure patients are diagnosed correctly and promptly, then treated appropriately.

In 2015, the U.S. Department of Health and Human Services (HHS) started requiring hospitals and providers to use the internationally recognized and standardized ICD-10 Procedure Coding System (PCS). MemorialCare began preparing for our successful implementation of ICD-10 in 2013—two full years ahead of the federal mandate.

Our early preparation and successful adoption of ICD-10 has generated a number of benefits across our system, including a more accurate and comprehensive picture of our patients' conditions.

Innovation in breast cancer imaging

In December 2015, the MemorialCare Breast Center at Saddleback Memorial completed implementation of MagView, an improved breast center management solution for breast diagnostics and imaging, which replaced the former PenRad system. The system-wide implementation was completed in January when Orange Coast Memorial and Long Beach Memorial breast centers followed suit. The MagView management information system integrates radiology scheduling, billing and clinical documentation and offers extensive reporting options. Implementation has improved standard workflows for physicians and staff and includes benefits to patients, such as enabling registration via an iPad.

Procedures with more precision

Increasing numbers of surgical patients want less invasive options with smaller incisions, shorter procedure times and faster recovery. MemorialCare offers patients all the latest minimally invasive techniques delivered with maximum precision. Here are two examples:

da Vinci Xi robot

Surgical teams at Saddleback Memorial are now performing highly intricate procedures with the assistance of two surgical robots, including the newest da Vinci Xi robot.

Equipped with fluorescence imaging with near-infrared technology, the Xi robot allows surgeons enhanced visibility of tissue margins for great precision when making the tiniest of incisions. The robot's mechanical wrists bend and rotate to mimic the surgeon's hand movements. The surgeon remains in complete control of the robotic system throughout the procedure while benefiting from enhanced precision beyond the human hand.

MAKOplasty®

The MemorialCare Joint Replacement Center at Long Beach Memorial is a leader in Southern California in hip and knee replacements and is the first hospital in the greater Long Beach area to offer MAKOplasty® robotic-assisted surgery technology as an alternative to traditional surgery. The surgeon-controlled robotic arm offers a new level of precision, enabling accurate alignment and placement of knee and hip implants. This new and innovative procedure allows for earlier intervention and gives these patients better outcomes than the national average.

Total joint replacements at outpatient locations

We reached a milestone this year with our first outpatient total joint replacements being performed in our community-based outpatient surgical centers.



Berton Schipper
Avid Boater
Kidney Cancer Survivor
Saddleback Memorial
Hometown: Lake Forest, CA



Culture of Excellence

The Culture of Excellence at MemorialCare allows us to connect and engage to achieve our mission to improve the health and well-being of our communities.

Steadfast in our commitment to employee engagement since 2007, we've teamed up with Gallup to administer our annual employee survey. Our teams draw on what we learn from this survey and collaborate together to implement plans to create an even better place to work.

In 2016, we achieved some of our best ever Gallup response rates with our combined system-wide rate at 89.13 percent, up more than two percentage points from the previous year. Surveys show that MemorialCare has a strong engaged/disengaged employee ratio of 6:1.

#SimplyBetter

More than 10,500 staff, volunteers and physicians from across the system's hospitals, physician groups and ambulatory sites, attended MemorialCare's first All Hands' Summit in June 2016. They renewed their commitments to provide extraordinary care and shared thousands of online posts about their experience with the hashtag #SimplyBetter.

In addition to the clinical excellence that MemorialCare is known for, offering compassionate care and extraordinary service is more important than ever. And we're determined to elevate the MemorialCare experience for our patients and their families to the very highest levels. We started by asking ourselves "how can we deliver an experience that's simply better?"

Here's what we believe

- By warmly greeting patients and treating them as part of our family, we make vital personal connections with people—often during difficult times in their lives.
- By having passionately engaged employees who treat our workplace as home and take responsibility for patient comfort, we provide better, safer care.
- By guiding people to the location they're looking for or through the steps in their care journey, we help patients and their families feel more at ease, informed and confident.
- By expressing appreciation to our colleagues, patients and their families, we focus on the positive together and create a ripple of gratitude and affirmation.
- By challenging ourselves each day to constantly improve, we raise the bar on the care we provide, our service and our efficiency.



Simply Better

This is how we build healthy relationships with people who confidently turn to us for all their health care. It's the MemorialCare experience and, simply put, it's making our patients' lives simply better.

In June 2016, MemorialCare launched a program we call the Simply Better Trust. The empowering philosophy behind the program is that any MemorialCare employee can add an extra touch to our personalized care. Using the Trust, employees can spend up to \$100 on gestures that bring a little more joy and comfort to patients and families. Whether it's a birthday gift for a child recovering from surgery or flowers for a family with a loved one transitioning to hospice, these small but powerful acts mean a great deal to our patients and even more to our employees.

Sunny Garcia
Jogger
Hiker
Stage 3 Cervical Cancer Survivor
Long Beach Memorial
Hometown: Lakewood, CA



Employee wellness at our core

Employee well-being is a vital component of our ongoing journey toward innovative clinical excellence. The Good Life program is our way of partnering with employees to optimize their health and wellness.

We support employees with chronic conditions in our innovative The Good Life: In Balance program. Over the past four years, approximately 250 MemorialCare employees have worked with on-site Good Life wellness coaches and received free condition-related medication. The In Balance program has produced significant improvements

in medication adherence and diabetes management.

As a partner in our employees' health and wellness, and as part of our commitment to high-quality care at affordable rates, MemorialCare offers The Good Life Medical Insurance HMO and PPO plans with lower premiums and out-of-pocket costs. In 2016, more than 53 percent of MemorialCare employees completed a health risk assessment and earned 325 wellness points, allowing them to qualify for The Good Life Medical Plans Premium Discount in 2017.

the good life has resulted in:

Over 5 billion
steps taken in walking challenges



3.6 million
minutes of exercise logged



5,000
pounds lost



Mike Fujimori
Fishing Enthusiast
Father of two
Type 2 Diabetes Patient
Greater Newport Physicians
Hometown: Anaheim, CA

Awards and Accolades

Over the years, MemorialCare Health System's hospitals and physician groups have been recognized by numerous state and national organizations represented below, for quality, performance and the care we provide.

- ▶ Becker's Hospital Review's 50 Great Health Systems to Know in the United States
- ▶ Gallup Great Workplace Award for four consecutive years
- ▶ American Heart Association Gold Start Fit-Friendly Companies
- ▶ U.S. News & World Report Best Hospitals: Long Beach Memorial, Orange Coast Memorial and Saddleback Memorial
- ▶ America's 50 Best Hospitals™ 2015 and 2016 by Healthgrades: Saddleback Memorial
- ▶ Leapfrog Quality and Safety Survey "One of the Top Children's Hospitals in America": Miller Children's & Women's Hospital Long Beach
- ▶ Orange County Register's Best of Orange County: Saddleback Memorial and Orange Coast Memorial
- ▶ Top Workplace Award by Workplace Dynamics: Orange Coast Memorial and MemorialCare Shared Services
- ▶ Magnet Designation: Long Beach Memorial, Miller Children's & Women's Hospital Long Beach and Orange Coast Memorial
- ▶ Certified Primary Stroke Center: Long Beach Memorial and Saddleback Memorial
- ▶ Top Performing Physician Groups in California by the Integrated Healthcare Association: MemorialCare Medical Group and Greater Newport Physicians
- ▶ Standard of Excellence Elite Status by CAPG: MemorialCare Medical Group and Greater Newport Physicians
- ▶ CMS Five-Star Quality Measures: 5 Stars for Greater Newport Physicians and 4 ½ Stars for MemorialCare Medical Group
- ▶ Recognized as top two medical groups in California by SCAN Health Plan: MemorialCare Medical Group and Greater Newport Physicians



The Voice of Accountable Physician Groups



Senior Executives and the Board of Directors

Fiscal Year 2016

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Community Hospital Long
Beach & Miller Children's
& Women's Hospital Long Beach

Lorraine Booth
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Tammie McMann Brailsford, R.N.
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Terri Cammarano
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Rick Graniere
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Chief Information Officer

Diane Laird
Chief Strategy Officer &
Chief Executive Officer,
Greater Newport Physicians

Helen Macfie, Pharm.D.
Chief Transformation Officer

Marcia Manker, Chief Executive
Officer, Orange Coast Memorial

Mark Schafer, M.D., Chief
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Medical Foundation

Karen Testman
Chief Financial Officer

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* Kathy Ryder passed away in 2016

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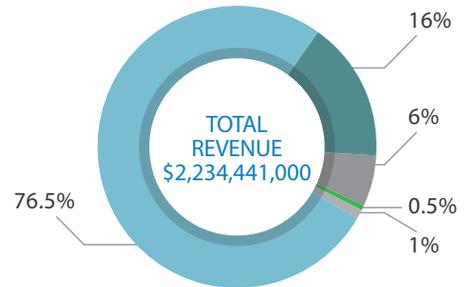
Adam Solomon, M.D.
 William Wallace, M.D.
 Paul Weber, M.D.
 Andrew Wittenberg, M.D.
 Stephanie Wyckoff, M.D.

Fiscal Year 2016

7/1/15 – 6/30/16

REVENUE

Net revenue from patient services	\$1,723,092,000
Capitation revenue	\$359,045,000
Other operating revenue	\$128,501,000
Net investment income	\$1,031,000
Non-operating revenue	\$22,772,000
Total revenue	\$2,234,441,000



EXPENSES

Salaries, wages and benefits	\$982,256,000
Food, drugs, other medical supplies/services	\$917,986,000
Capitation claims expense	\$173,767,000
Depreciation and amortization	\$112,008,000
Interest expense	\$11,682,000
All of these operating expenses totaled	\$2,197,699,000



COMMUNITY BENEFIT

Charity care	\$9,043,000
Unpaid costs of Medi-Cal	\$122,940,000
Education and research	\$12,009,000
Others for the broader community	\$5,140,000
Total quantifiable community benefit	\$149,132,000
Unpaid costs of Medicare	\$62,106,000
Total quantifiable community benefit with Medicare	\$211,238,000



HUMAN RESOURCES

Total employees	11,049
Medical staff physicians	2,900
Resident and fellow physicians	510
Medical students	408
Volunteers	1,789
Volunteer hours	157,384

FISCAL YEAR RESULTS

TOTAL ASSETS
\$3,139,422,000

PATIENT CARE ACTIVITY

10,500

babies delivered



317,000
patient days with newborns



250,000

HMO & ACO lives



34,000
hospital-based surgeries



53,000
ambulatory surgeries

Our Philanthropic SUPPORT

FISCAL YEAR 2016



Long Beach Memorial Medical Center and Miller Children's & Women's Hospital Long Beach

MEMORIAL MEDICAL CENTER FOUNDATION

FISCAL YEAR RESULTS	
TOTAL ASSETS	\$168,166,190



Orange Coast Memorial Medical Center

ORANGE COAST MEMORIAL FOUNDATION

FISCAL YEAR RESULTS	
TOTAL ASSETS	\$2,080,873



Saddleback Memorial Medical Center

SADDLEBACK MEMORIAL FOUNDATION

FISCAL YEAR RESULTS	
TOTAL ASSETS	\$126,575,183

Combined Total Philanthropic Income Growth and Contributions Back to the Community ACROSS ALL FOUNDATIONS

INCOME/GROWTH

Philanthropic Gifts	\$ 11,289,165
Support Groups	\$ 371,550

CONTRIBUTIONS BACK TO COMMUNITY

Education, Research, Community Benefit Programs	\$5,763,204
Capital and Equipment	\$6,706,118


600,000
medical group visits


111,000
home health visits

average daily census **805** 

214,000 
emergency department visits


1,441
licensed beds


67,000
patient discharges

Philanthropic Impact

People trust us to be great stewards of their donations. We continuously challenge ourselves to make every dollar count toward making people’s lives better.

Health care is about service

Long Beach Memorial, Miller Children’s & Women’s Hospital, Orange Coast Memorial and Saddleback Memorial are dedicated to providing their communities with local access to world-class health care. Our commitment to donors is to use their gifts in the local hospital of their choice. MemorialCare’s sister hospital foundations work in close partnership to ensure we’re as efficient and effective with contributions as possible.

Giving is local

Generous donations to the foundations that support Long Beach Memorial, Miller Children’s & Women’s Hospital, Orange Coast Memorial and Saddleback Memorial are helping each of MemorialCare’s hospitals grow and meet the expanding needs of their communities.



TOTAL CONTRIBUTIONS SINCE INCEPTION	
MMCF (inception year: 1960)	\$351,406,070
OCMF (inception year: 2000)	\$10,439,208
SMF (inception year: 1972)	\$244,030,420

TOTAL SUPPORT TO THE MEDICAL CENTERS SINCE INCEPTION	
MMCF (inception year: 1960)	\$193,769,360
OCMF (inception year: 2000)	\$2,369,448
SMF (inception year: 1972)	\$83,117,820

ENDOWMENT MARKET VALUE AS OF JUNE 30, 2016	MMCF	OCMF	SMF
	\$64,243,114	N/A	\$61,540,075

Gifts and endowments from individuals, foundations and corporations allow our philanthropic foundations to provide funds to purchase capital equipment, conduct research and educational programs and support patient care for our nonprofit hospitals.

“It is our privilege to take care of the community through our hospitals, and we are grateful to have their support in return. We are fortunate to have this dynamic partnership. As communities support local hospitals, they help build trust and strengthen connections. In turn, we can continue to care for patients in better and more progressive ways, making the return on their investment truly limitless.

In my new role overseeing all three foundations, we hope to streamline processes and maximize operational efficiencies among the organizations. By partnering to create the best practices in raising funds for the local hospitals we individually serve, each foundation will be able to boost the donor dollars transferred directly to the hospitals, ultimately benefiting our patients.

– Cecilia Belew, Vice President, Philanthropy



Long Beach Memorial Medical Center

The new Cath Lab at Long Beach Memorial combines a lab and an operating room to provide minimally invasive surgeries, allowing many patients to return home the same day. To increase the flexibility to diagnose and treat heart disease, the new Cath Lab will have two cameras enabling physicians to view the heart in two planes simultaneously. This is particularly helpful with infants and children. The advanced technology and imaging capability of the new cameras will greatly enhance the ability of cardiologists to allow patients to live longer, healthier lives with much less exposure to radiation.

Miller Children's & Women's Hospital Long Beach

Donations are supporting the expansion of the new Chereese Mari Laulhere Pediatric Intensive Care Unit (PICU) at Miller Children's Hospital. The PICU will feature six dedicated cardiac ICU beds in a separate wing for the new pediatric heart surgery program. All rooms will be designed with state-of-the-art capabilities and amenities to support a family-centered care environment. Some patient rooms will have the capability to convert into complete surgical suites with operating room lights and necessary surgical supplies.

Donations to Long Beach Memorial and Miller Children's also helped fund:

- MRI for Miller Children's & Women's Hospital Long Beach Pavilion
- Psychosocial Oncology Program – Todd Cancer Institute
- Graduate Medical Education
- Nursing Education

Orange Coast Memorial Medical Center

Over the past five years, visits to the Emergency Department at Orange Coast Memorial have increased by more than 26 percent. This ER now treats over 35,000 emergency patients a year, providing advanced, life-saving care when it matters most. The new Emergency Pavilion at Orange Coast Memorial will have twice the capacity of the current facility and feature accelerated "door-to-doctor" treatment times and increased privacy for patients.

Donations to Orange Coast Memorial Foundation also helped fund:

- Breast Tomosynthesis System
- Outpatient Rehab Equipment
- Parkinson's and Movement Disorders Program
- Nursing Education

Saddleback Memorial Medical Center

Saddleback Memorial Foundation has launched **I'MAGINE**, a three-year fundraising campaign in support of the space redesign project at this facility. Areas of the hospital will be reconfigured for more efficiency, with the addition of a hybrid operating suite, which provides advanced Cath Lab imaging within a sterile operating environment. More private rooms will be added and the rehabilitation gym will be redesigned and include new equipment.

Donations to Saddleback Memorial Foundation also helped fund:

- Breast Tomosynthesis System
- Xenex UV Room Disinfection Device
- Scholarship Program
- Hospice Program
- Women's Hospital Bereavement Program
- Anesthesia Machine and Cart, Cath Lab

The MemorialCare family walks the walk

Generosity is ingrained in the MemorialCare culture. In fiscal year 2016 alone, 3,300 MemorialCare employees supported the foundations with over \$500,000 for our patients and their families.

MemorialCare Mission

**To improve the health and well-being
of individuals, families and
our communities.**

Our Brand Promise

The people of MemorialCare Health System are dedicated to the pursuit of best practice medicine. Our physicians and staff members study the best and most effective treatments and work to implement them at all our locations. The results are outcomes that frequently exceed state and national averages. For our patients and families, it means a superior choice of health care services.





LONG BEACH MEMORIAL MEDICAL CENTER
2801 Atlantic Avenue, Long Beach, CA 90806
(562) 933-2000

MILLER CHILDREN'S & WOMEN'S HOSPITAL LONG BEACH
2801 Atlantic Avenue, Long Beach, CA 90806
(562) 933-5437

COMMUNITY HOSPITAL LONG BEACH
1720 Termino Avenue, Long Beach, CA 90804
(562) 498-1000

ORANGE COAST MEMORIAL MEDICAL CENTER
18111 Brookhurst Street, Fountain Valley, CA 92708
(714) 378-7000

SADDLEBACK MEMORIAL MEDICAL CENTER
24451 Health Center Drive, Laguna Hills, CA 92653
(949) 837-4500

MEMORIALCARE MEDICAL GROUP
Locations Throughout Los Angeles and Orange Counties
(657) 241-3680

GREATER NEWPORT PHYSICIANS
Locations Throughout Los Angeles and Orange Counties
(949) 574-4575

SEASIDE HEALTH PLAN
2840 Long Beach Boulevard, Suite 120, Long Beach, CA 90806
(855) 833-7747

SHARED SERVICES/MEMORIALCARE MEDICAL FOUNDATION
17360 Brookhurst Street, Fountain Valley, CA 92708
(714) 377-2900

(800) MEMORIAL
memorialcare.org