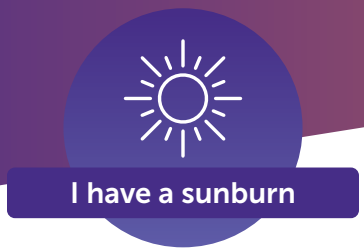
When to Use Urgent Care vs. the Emergency Room

Do you know the difference?



24/7 Virtual or In-Person Urgent Care

Urgent Care locations are staffed and equipped to respond quickly to a variety of **non-life threatening** illnesses and injuries. Visits to Urgent Care are generally quicker and covered by health plans with lower copay. For after-hours care, MemorialCare also offers 24/7 Virtual Urgent Care to treat many of the same conditions.

Urgent Care is best for treating:

- Cuts or scrapes
- Abrasions or bruises
- Infections
- Sprains or strains
- Back pain
- Animal bites
- Cold or flu
- Sore throat
- Minor burns
- Minor allergic reactions
- Cough
- Minor injuries or pain



Emergency Room

Emergency Rooms are the best option in cases where conditions are **life-threatening** and may require advanced treatment, such as having chest pain. Because life-threatening conditions are the number one priority in the emergency room, less severe cases will take longer to be treated.

Emergency Rooms are best for treating:

- Chest pain
- Seizures
- Stroke
- Sudden or severe pain
- Head, neck, or eye injuries
- Severe vomiting, diarrhea
- Uncontrolled bleeding
- Fainting, dizziness, weakness
- Broken bones
- Problems breathing/shortness of breath

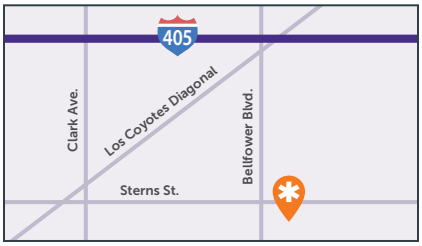
MemorialCare™

Can't decide?
Visit memorialcare.org/get-care-now
or call us 24/7 at (877) 696-3622

Urgent Care Locations

To view hours and wait times,
please visit **memorialcare.org/UrgentCare**
or scan the QR code.

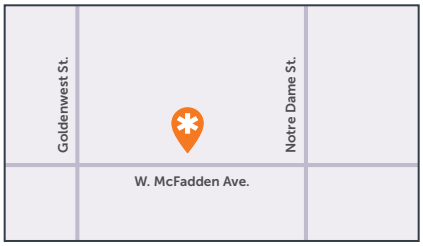
MemorialCare Urgent Care – Long Beach (Los Altos)
2110 N Bellflower Blvd.
Long Beach, CA 90815



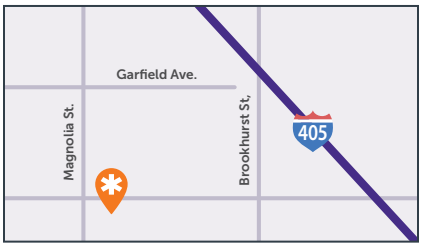
MemorialCare Urgent Care – Cypress
4755 Katella Ave., Suite 103
Cypress, CA 90720



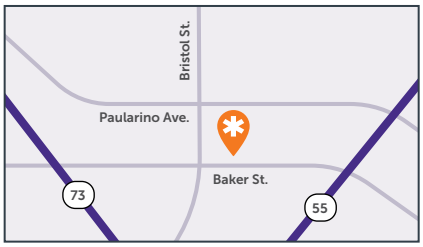
MemorialCare Urgent Care – Westminster
15464 Goldenwest St.
Westminster, CA 92683



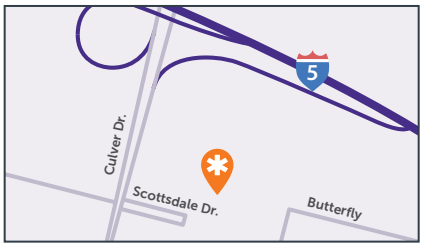
MemorialCare Urgent Care – Huntington Beach (Adams)
9122 Adams Ave.
Huntington Beach, CA 92646



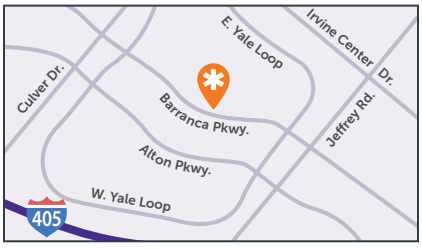
MemorialCare Urgent Care – Costa Mesa
660 Baker St., Suite A-102
Costa Mesa, CA 92626



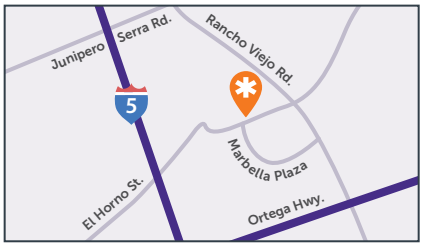
MemorialCare Urgent Care – Irvine (Culver)
14150 Culver Dr., Suite 100
Irvine, CA 92604



MemorialCare Urgent Care – Irvine (Woodbridge)
4950 Barranca Pkwy., Suite 104
Irvine, CA 92604



MemorialCare Urgent Care – San Juan Capistrano
31001 Rancho Viejo Rd., Suite 200
San Juan Capistrano, CA 92675



If you need care for a non-life-threatening condition after hours, our providers can treat you virtually 24/7. Visit memorialcare.org/get-care-now or call us 24/7 at (877) 696-3622 for assistance.

MemorialCare's Emergency Departments are open 24/7 to treat life-threatening conditions.

Long Beach Medical Center & Miller Children's & Women's Hospital
2801 Atlantic Ave.
Long Beach, CA 90806

Orange Coast Medical Center
18111 Brookhurst St.
Fountain Valley, CA 92708

Saddleback Medical Center
24451 Health Center Dr.
Laguna Hills, CA 92653

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This does not constitute medical advice.
When in doubt, please call 911 for life-threatening conditions.